

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 07th day of December' 2024

C.G.No.158/2024-25/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Smt. P. Prema Latha, Kanakamahal Street,
Kaluvoya (M),
Nellore District.

Complainant

AND

1. Assistant Accounts Officer/ERO/Gudur
 2. Dy. Executive Engineer/O/Rapur
 3. Executive Engineer/O/Nellore Rurals
- Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that her name is Premalatha but her name is wrongly noted as Prameela in the records



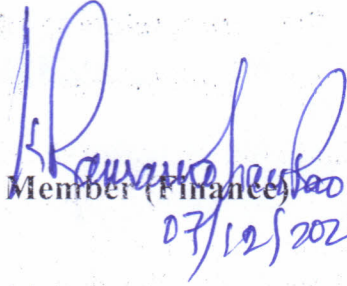
pertaining to her service connections SC.Nos. 3521210003238 and 3521210003239 and it is to be corrected.

02. The said complaint was registered as C.G.No.158/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have corrected the name of the complainant in their records.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that subsequent to the complaint, they have corrected the name of the complainant in their records. We have verified the bill details of the above referred service connections of the complainant which shows that the name of the complainant was corrected as Premalatha. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in
the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 07th day of December'2024.


Member (Finance)
07/12/2024


CHAIRPERSON


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

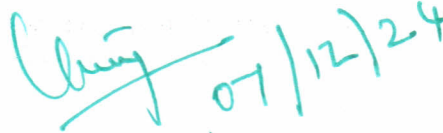
Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyंत्रana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevaram Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.


07/12/24